

Tour: _____

Departure Date: _____

Group Name: _____

Group Number: _____



For Reservations Contact: _____

IMPORTANT: Please print your name EXACTLY as it appears on the government issued photo ID, REAL ID or Passport you will be using at the airport. Name corrections, after final payment due date or after tickets have been issued, will result in additional fees being assessed.

YOUR INFORMATION

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
(Mr., Mrs., Rev) (Print your name EXACTLY as it appears on your REAL ID or PASSPORT) (Jr., Sr.)

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: _____ Cell: _____ Email Address: _____

Date of Birth: _____ Gender: Male Female Global Entry/TSA #: _____

Emergency Contact: _____ Relationship: _____ Phone: _____
Please provide contact information of person not traveling with you.

ROOMING WITH

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
(Mr., Mrs., Rev) (Print your name EXACTLY as it appears on your REAL ID or PASSPORT) (Jr., Sr.)

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: _____ Cell: _____ Email Address: _____

Date of Birth: _____ Gender: Male Female Global Entry/TSA #: _____

Emergency Contact: _____ Relationship: _____ Phone: _____
Please provide contact information of person not traveling with you.

Please advise your departure airport for this tour: _____ Mayflower Air Writing Own Air

PAYMENT INFORMATION

Make Checks Payable To: _____
 Mail Deposit To: _____

Mail Final Payment To: _____

Credit Card #: _____
 Security Code: _____ Exp. Date: _____
 Cardholder Name & Billing Address: _____

_____ Single _____ Twin _____ Guaranteed Share
 One Bed Two Beds

Purchasing Travelers Protection Plan:
 Yes No

Deposit Amount: \$ _____
 Travel Protection Plan: \$ _____
 Total Amount Enclosed: \$ _____
 Final Payment Due By: _____

2025 NORTH AMERICA HOLIDAYS

Booking Conditions

Payments: All deposits and final payments can be made by check or credit card. We accept the following credit cards: Visa Mastercard and Discover Card.

Prices Subject to Change: We reserve the right to vary itineraries and prices and substitute facilities, hotels or events of equal or better quality if necessary. Guaranteed Share Program for Single Travelers If you are traveling alone, are a non-smoker, and would like a roommate for cost savings, let us know at the time of booking your reservation. You will be paired with another traveler of the same gender at the twin rate. If no roommate is available, you will get a single room yet only pay the twin price. Guaranteed share reservations are available until the final payment period of a tour.

Roommate Cancellation: If you are booked as a "twin" and your roommate cancels their reservation, and you cannot find another roommate, you may either travel as a guaranteed share (see above) or travel as a single and pay the single supplement.

Health and Walking on Tour: Some sites visited have limited motorcoach access and may involve considerable walking, stairs or inclines. Travelers should be in reasonably good health. Some programs include destinations in higher elevations that may have varying effects on individual travelers. Tour Managers and Coach Drivers cannot lift or assist travelers into transportation vehicles. Mayflower Cruises & Tours requires that persons requiring assistance be accompanied by a companion who is capable of and totally responsible for providing the assistance.

Revision Fees: A fee of \$25 per person per transaction will be charged for any changes, revisions or alterations made to your reservation after confirmation.

Luggage Handling: The tour cost includes portage for one average size suitcase. A charge of \$5.00 per hotel will be collected by the Tour Manager for each additional piece of luggage that you bring.

Travel Documents: Your travel documents will be in your possession approximately 14 days prior to departure. Documents include tour itinerary, departure and arrival information and times, hotel and ship information, clothing suggestions, baggage tags, plus any helpful hints.

Mayflower Loyalty Program, First Time Travelers and Referral Rewards Earn \$100.00 travel credit for every North America Air holiday taken with Mayflower Cruises & Tours. No restrictions to the amount of credits an individual can acquire. Loyalty Credits can be applied to any reservation made within one year of the return of the tour they were earned on. Multiple credits can be used on a single tour. Credits are nontransferable but can be combined with Referral Rewards.

Rewards and Mayflower promotional savings*: First Time Travelers, earn \$50.00 to be applied to their first reservation with Mayflower Cruises & Tours. FTIs cannot be combined with any Free Airfare promotional offer. With Mayflower's Referral Rewards program you can earn hundreds of travel dollars when you refer a friend to us. Here is how it works – refer a friend that is NEW to Mayflower Cruises & Tours and you will earn up to a \$100 Travel savings when your friend makes a reservation and pays the deposit on a tour that is 5 days or longer. The Travel savings is per friend. So if you bring in a couple that is new to Mayflower – you will earn \$100 x 2 = \$200 in savings. You can apply these savings on upcoming tours* you have with Mayflower Cruises & Tours. Your Friend also gets a First Time Traveler savings of \$100.

*Some restrictions apply, call for details.

Smoke Free Environment: Although smoking is not allowed on the motorcoach, frequent rest/smoking stops are made.

Travelers with Special Needs: You must advise Mayflower at the time your booking is made of any disability requiring special attention. Mayflower will make reasonable efforts to accommodate the special needs of our travelers. Be aware that the Americans with Disabilities Act is applicable only within the United States and that accommodations for disabled travelers outside the United States may be more limited. If a traveler requires assistance, we require that he/she be accompanied by a companion who is capable of and totally responsible for providing the assistance. Neither Mayflower personnel, nor its suppliers, may lift or physically assist travelers. If a traveler thinks he/she might need assistance during a trip, he/she should call Mayflower to determine what assistance might reasonably be provided. If special arrangements are provided, and

these arrangements add to the Tour Operator's cost, the Tour Member will be responsible to pay the additional costs. Mayflower cannot provide special individual assistance to travelers with special needs for walking, dining or other routine activities.

Membership: Mayflower reserves the right to withhold tour membership, or to require any traveler to leave a tour at any time, when such action is determined by Mayflower to be in the best interests of the traveler or the tour group. Children must be at least six years of age and accompanied at all times by a guardian.

Force Majeure: Except where otherwise expressly stated in these terms and conditions we cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our contract with you is prevented or affected by or you otherwise suffer any damage, loss or expense of any nature as a result of Force Majeure. "Force Majeure" means any event which we or the supplier of the services in question could not, even with all due care, foresee or avoid.

Responsibility: These tour programs are operated by Mayflower Cruises & Tours, Inc. 650 Warrenville Rd, Suite 500, Lisle, IL 60532. In common with other companies, Mayflower acts only as an agent for Tour Members in arranging room accommodations, transportation, sightseeing, admissions and restaurants. Mayflower reserves the right in its sole discretion to make changes in the itinerary and is not responsible for expenses, loss of time, money or other occurrence resulting from a change of tour scheduling made for Tour Members. Mayflower reserves the right to accept, decline or retain any person as a member of the tour, and is not responsible for any losses or damages of personal property, or for injuries, expenses or damages incurred by any Tour Member.

United States Tour Operators Association \$1 Million Travelers

Assistance Program: Mayflower Cruises & Tours, Inc. shares the coverage available under the United States Tour Operators Association ("USTOA") \$1 Million Travelers Assistance Program with affiliates of Mayflower Cruises & Tours who, as an Active Member of the USTOA is required to post \$1 Million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA Travelers Assistance Program, the advance payments of Mayflower Cruises & Tours travelers in the unlikely event of Mayflower Cruises & Tours bankruptcy, insolvency or cessation of business. Further, you should understand that the \$1 Million posted by Mayflower Cruises & Tours may be sufficient to provide only a partial recovery of the advance payments received by Mayflower Cruises & Tours. Complete details of the USTOA Travelers Assistance Program and a list of affiliates may be obtained by writing to USTOA at 345 Seventh Avenue, Suite 1801, New York, NY 10001, or by email to information@ustoa.com or by visiting www.ustoa.com.

Payment Information: Within five business days of making your reservation, you must make your initial trip payment. Once your trip deposit is made, you then have 24 hours to add the optional Travel Protection Plan (TPP), if you choose to purchase it. For more details on the F431M Travel Protection Plan (TPP)* offered on North American Air Holidays, please see the section below. The TPP plan cost includes the plan premium and a fee for non-insurance assistance services. To obtain additional information on the fees for non-insurance components contact assistancefees@tripmate.com.

DEPOSIT SCHEDULE - Land tour price up to \$3,500

Land Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	\$549	60 Days
• Without TPP Coverage	\$200	60 Days
Land Tour Only*	Deposit Per Person	Final Payment
• With TPP Coverage	\$449	60 Days
• Without TPP Coverage	\$200	60 Days

DEPOSIT SCHEDULE - Land tour price from \$3,501 and up

Land Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	\$599	60 Days
• Without TPP Coverage	\$200	60 Days
Land Tour Only*	Deposit Per Person	Final Payment
• With TPP Coverage	\$499	60 Days
• Without TPP Coverage	\$200	60 Days

The F431M TPP plan described in this brochure is not offered on select North America tours, including Canadian Rockies by Rail, From the Red Rocks to the Rockies, Hawaiian Cruising in Paradise, New England and Canada Autumn Cruising. These trips may be covered under the F431G

plan, please visit www.tripmate.com/wpF431G for more details on this Travel Protection Plan.

DEPOSIT SCHEDULE - Canadian Rockies by Rail;

From the Red Rocks to Rockies

Land Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	\$969	120 Days
• Without TPP Coverage	\$400	120 Days
Land Tour Only*	Deposit Per Person	Final Payment
• With TPP Coverage	\$869	120 Days
• Without TPP Coverage	\$400	120 Days

DEPOSIT SCHEDULE - Alaska Adventure Cruise; New England and Canada Autumn Cruising; Hawaiian Cruising in Paradise

Land/Cruise Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	\$899	120 Days
• Without TPP Coverage	\$400	120 Days
Land/Cruise Tour	Deposit Per Person	Final Payment
• With TPP Coverage	\$799	120 Days
• Without TPP Coverage	\$400	120 Days

DEPOSIT SCHEDULE - New England and Canada Autumn Cruising

Land/Cruise Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	\$899	140 Days
• Without TPP Coverage	\$400	140 Days
Land/Cruise Tour	Deposit Per Person	Final Payment
• With TPP Coverage	\$799	140 Days
• Without TPP Coverage	\$400	140 Days

*Land tour price is based on twin occupancy rate

Refund and Cancellation Policy

With the exception of deposit amounts, all payments for land, air and train arrangements (ticketed by Mayflower Cruises & Tours) are refundable when cancellations are prior to your final trip payment due date. Deposits are non-refundable. However, if the F431M Travel Protection Plan (TPP) is offered for your trip and you choose to purchase it, you may apply for reimbursement under the non-insurance Part A Cancellation Waiver. If the F431G TPP is offered for your trip and you choose to purchase it, you may seek reimbursement by filing a claim under the Trip Cancellation benefit. Additional terms and conditions apply to the F431M and F431G; please review the plan documents for full details.

Important Note: Non-Refundable airline tickets purchased from Mayflower Cruises & Tours are not covered under Part A of the F431M Travel Protection Plan (TPP). If you are protected under the F431G, airline tickets can be considered a travel arrangement under the definition of the plan.

MAYFLOWER CRUISES & TOURS CANCELLATION PENALTIES

North America Tours

- 61 days or more: Deposit Amount
- 60 to 31 days prior: 20% of tour cost
- 30 to 15 days prior: 30% of tour cost
- 14 to 1 day prior: 40% of tour cost
- Day of departure or early departure from tour: 100% of tour cost
- No refund on unused portions of the tour

Alaska Adventure Cruise, Hawaiian Cruising in Paradise, Canadian Rockies by Rail, From the Red Rocks to the Rockies

- 121 days or more: Deposit Amount
- 120 days until day of departure: 100% of the tour cost
- No refund on unused portions of the tour

New England and Canada Autumn Cruising

- 141 days or more: Deposit Amount
- 140 days until day of departure: 100% of the tour cost
- No refund on unused portions of the tour

Refund and Cancellation Policy

With the exception of deposit amounts, all payments for land, air and train arrangements (ticketed by Mayflower Cruises & Tours) are refundable when cancellations are prior to your final trip payment due date. Deposits are non-refundable. However, if the F431M Travel Protection Plan (TPP) is offered for your trip and you choose to purchase it, you may apply for reimbursement under the non-insurance Part A Cancellation Waiver. If the F431G TPP is offered for your trip and you choose to purchase it, you may seek reimbursement by filing a claim under the Trip Cancellation benefit. Additional terms and conditions apply to the F431M and F431G; please review the plan documents for full details.