



# 2025 WORLD HOLIDAYS

## Booking Conditions

**Payments:** All deposits and final payments can be made by check or credit card. We accept the following credit cards: Visa, MasterCard and Discover.

**Prices Subject to Change:** We reserve the right to vary itineraries and prices and substitute facilities, hotels or events of equal or better quality if necessary.

**Guaranteed Share Program for Single Travelers:** If you are traveling alone and would like a roommate for cost savings, let us know at the time of booking your reservation. Travelers must be non-smokers and cannot use a medical sleeping device to be eligible. Participants will be paired with another traveler of the same gender at the twin rate. If no roommate is available, you will get a single room at the twin rate. Guaranteed share reservations are available 180 days prior to departure.

**Roommate Cancellation:** If you are booked as a "twin" and your roommate cancels their reservation, and you cannot find another roommate, you may either travel as a guaranteed share (see above) or travel as a single and pay the single supplement.

**Health and Walking on Tour:** Some sites visited have limited motorcoach access and may involve considerable walking, stairs or inclines. Travelers should be in reasonably good health. Some programs include destinations in higher elevations that may have varying effects on individual travelers. Tour Managers and Coach Drivers cannot lift or assist travelers into transportation vehicles. Mayflower Cruises & Tours requires that persons requiring assistance be accompanied by a companion who is capable of and totally responsible for providing the assistance.

**Revision Fees:** A fee of \$25 per person per transaction will be charged for any changes, revisions or alterations made to your reservation after confirmation.

**Luggage Handling:** The tour cost includes portage for one average size suitcase. A charge of \$5.00 per hotel will be collected by the Tour Manager for each additional piece of luggage that you bring.

**Travel Documents:** Your travel documents will be in your possession approximately 14 days prior to departure. Documents include tour itinerary, departure and arrival information and times, hotel information, clothing suggestions, baggage tags, plus any helpful hints.

**Mayflower Loyalty Program:** Earn \$100.00 travel credit for every World Holiday taken with Mayflower Cruises & Tours. No restrictions to the amount of credits an individual can acquire. Loyalty Credits can be applied to any reservation made within one year of the return of the tour they were earned on. Multiple credits can be used on a single tour. Credits are nontransferable but can be combined with Referral Rewards and Mayflower promotional savings. Some restrictions apply, call for details.

**Smoke Free Environment:** Although smoking is not allowed on the motorcoach, frequent rest/smoking stops are made.

**Travelers with Special Needs:** You must advise Mayflower at the time your booking is made of any disability requiring special attention. Mayflower will make reasonable efforts to accommodate the special needs of our travelers. Be aware that the Americans with Disabilities Act is applicable only within the United States and that accommodations for disabled travelers outside the United States may be more limited. If a traveler requires assistance, we require that he/she be accompanied by a companion who is capable of and totally responsible for providing the assistance. Neither Mayflower personnel, nor its suppliers, may lift or physically assist travelers. If a traveler thinks he/she might need assistance during a trip, he/she should call Mayflower to determine what assistance might reasonably be provided. If special arrangements are provided, and these arrangements add to the Tour Operator's cost, the Tour Member will be responsible to pay the additional costs. Mayflower cannot provide special individual assistance to travelers with special needs for walking, dining or other routine activities.

**Membership:** Mayflower reserves the right to withhold tour membership, or to require any traveler to leave a tour at any time, when such action is determined by Mayflower to be in the best interests of the traveler or the tour group. Children must be at least 10 years of age and accompanied at all times by a guardian.

**Force Majeure:** Except where otherwise expressly stated in these terms and conditions we cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our contract with you is prevented or affected by or you otherwise suffer any damage, loss or expense of any nature as a result of Force Majeure. "Force Majeure" means any event which we or the supplier of the services in question could not, even with all due care, foresee or avoid.

**Responsibility:** These tour programs are operated by Mayflower Cruises & Tours, Inc. 650 Warrenville Rd. Suite 500, Lisle, IL 60532. In common with other companies, Mayflower acts only as an agent for Tour Members in arranging room accommodations, transportation, sightseeing, admissions and restaurants. Mayflower reserves the right in its sole discretion to make changes in the itinerary and is not responsible for expenses, loss of time, money or other occurrence resulting from a change of tour scheduling made for Tour Members. Mayflower reserves the right to accept, decline or retain any person as a member of the tour, and is not responsible for any losses or damages of personal property, or for injuries, expenses or damages incurred by any Tour Member.

### United States Tour Operators Association

**\$1 Million Travelers Assistance Program:** Mayflower Cruises & Tours, Inc., shares the coverage available under the United States Tour Operators Association ("USTOA") \$1 Million Travelers Assistance Program with affiliates of Mayflower Cruises & Tours who, as an Active Member of the USTOA is required to post \$1 Million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA Travelers Assistance Program, the advance payments of Mayflower Cruises & Tours travelers in the unlikely event of Mayflower Cruises & Tours bankruptcy, insolvency or cessation of business. Further, you should understand that the \$1 Million posted by Mayflower Cruises & Tours may be sufficient to provide only a partial recovery of the advance payments received by Mayflower Cruises & Tours. Complete details of the USTOA Travelers Assistance Program and a list of affiliates may be obtained by writing to USTOA at 345 Seventh Avenue, Suite 1801, New York, NY 10001, or by email to information@ustoa.com or by visiting www.ustoa.com.

**Payment Information:** Listed below is a schedule of deposit and final payment due dates. You will note that the first category includes an optional Travelers Protection Plan (TPP) which is to be paid within five business days after making your reservation. Please see "Travelers Protection Plan (TPP)" section on the next page for further explanation of this benefit.

### DEPOSIT SCHEDULE: Land tour price up to \$3,500

Land Tour with Air*	Deposit Per Person	Final Payment
With TPP Coverage	\$649	90 Days
Without TPP Coverage	\$250	90 Days

Land Tour Only	Deposit Per Person	Final Payment
With TPP Coverage	\$599	90 Days
Without TPP Coverage	\$250	90 Days

### DEPOSIT SCHEDULE: Land tour price from \$3,501 and up

Land Tour with Air*	Deposit Per Person	Final Payment
With TPP Coverage	\$699	90 Days
Without TPP Coverage	\$250	90 Days

Land Tour Only	Deposit Per Person	Final Payment
With TPP Coverage	\$649	90 Days
Without TPP Coverage	\$250	90 Days

### DEPOSIT SCHEDULE: Japan - Land of the Rising Sun; Wonders of Australia and New Zealand

Land Tour with Air*	Deposit Per Person	Final Payment
With TPP Coverage	\$749	90 Days
Without TPP Coverage	\$250	90 Days

Land Tour Only	Deposit Per Person	Final Payment
With TPP Coverage	\$649	90 Days
Without TPP Coverage	\$250	90 Days

### DEPOSIT SCHEDULE: Wonders of Australia and New Zealand with Post-trip North Island Optional Extension

Land Tour with Air*	Deposit Per Person	Final Payment
With TPP Coverage	\$799	90 Days
Without TPP Coverage	\$250	90 Days

Land Tour Only	Deposit Per Person	Final Payment
With TPP Coverage	\$699	90 Days
Without TPP Coverage	\$250	90 Days

### DEPOSIT SCHEDULE: Gorilla Trek in Uganda

Land Tour with Air*	Deposit Per Person	Final Payment
With TPP Coverage	\$2,099	180 Days
Without TPP Coverage	\$1,500	180 Days

Land Tour Only	Deposit Per Person	Final Payment
With TPP Coverage	\$1,999	180 Days
Without TPP Coverage	\$1,500	180 Days

Traveler Protection Plan for this tour is managed and administered by Trip Mate, a Generali Global Assistance & Insurance Services brand. For full coverage and cancellation details, please go to [www.tripmate.com/wpf431G](http://www.tripmate.com/wpf431G)

**Refund and Cancellation Policy:** Payments for land and air arrangements (less the deposit amount) will be refunded when cancellations are received prior to the final payment due date noted above. Deposits are non-refundable unless the optional Travelers Protection Plan (TPP) is purchased at the time of booking. When the optional Traveler Protection Plan is purchased and it is necessary to cancel your reservation, you will be refunded all payments, including the deposit amount, less the TPP premium. Excludes Gorilla Trek in Uganda where any refund requests will be handled by Trip Mate, a Generali Global Assistance & Insurance Services brand. For full coverage and cancellation details, please go to [www.tripmate.com/wpf431G](http://www.tripmate.com/wpf431G) \***Exception:** If you purchase non-refundable airline tickets from Mayflower Cruises & Tours, the TPP does not provide a refund for the airline tickets in the event of a cancellation or a return transportation benefit if you must return home early. You will be charged the TPP premium for the land tour only. Any changes made to the reservation after final payment that alters the tour itinerary will result in cancellation charges as listed below. If you have purchased the Travelers Protection Plan, the premium will be applied to offset the cancellation charges. Should you choose not to purchase our TPP, the following per person cancellation charges will be assessed for all tours and optional excursion costs:

- 91 days or more prior to departure: Deposit Amount is non-refundable
- 90 to 45 days prior to departure: 20% of total tour
- 44 to 15 days prior to departure: 30% of total tour
- 14 to 1 day prior to departure: 50% of total tour
- Day of departure or early departure from tour: 100% of total tour
- No refund on unused portions of the tour

### For Gorilla Trek in Uganda

Should you choose not to purchase our TPP, the following per person cancellation charges will be assessed for all tours and optional excursion costs:

- 181 days or more prior to departure: Deposit Amount is non-refundable
- 180 days to day of departure- 100% of Tour cost
- No refund on unused portions of the tour